

STAY SAFE IN WARSAW

**LIVING IN A NEW CITY IS EXCITING – BUT IT'S ALSO GOOD TO KNOW
A FEW SIMPLE THINGS THAT CAN MAKE YOUR TIME HERE SAFER
AND MORE ENJOYABLE.**

Out and About

- Stick to well-lit, busy streets, especially in the evenings. Let a friend/parent know where you're going and when to expect you back.
- Always carry a valid ticket and your student ID when using a discounted fare in public transport. Not having both can result in a fine.
- Be careful on trams, buses, and the metro – crowded places are hotspots for pickpockets.
- If you lose something on public transport in Warsaw, each transport operator handles it separately. For example, items lost in the metro go to the **Metro Lost & Found Office** (PL: biuro rzeczy znalezionych), located at the Świętokrzyska station. For buses or trams, contact **ZTM's Lost & Found**.
- Keep your passport in a safe place and carry a photo of it on your phone instead.
- If your passport or wallet is stolen, report it immediately to the police and your country's embassy.
- Use licensed taxi services or trusted ride app only. Avoid unmarked cars or "private drivers" offering rides on the street.
- **If your debit card is lost or stolen, follow these steps:**
 - Use your bank's mobile app (if available) to immediately freeze or block your card.
 - If no app is available, contact your bank's customer support right away and request that they block or restrict the card.

Taking quick action helps to protect your personal information and prevents unauthorized access to your funds.

Party Smart

- Go out with people you trust and keep an eye on each other throughout the night.
- Watch your drink being prepared, and never accept open drinks from strangers.
- If you feel unwell or something seems off – trust your instincts. Ask someone you trust for help, or speak to the staff.
- Never leave alone if you're feeling dizzy or disoriented – friends can help you get home safely.

Home - Stay Safe Where You Live

- When renting a flat, always sign a written lease with clear terms – including rent, deposit, payment methods, notice period, and utility costs. Don't hesitate to ask questions if anything is unclear in the contract.
- Never pay before seeing the flat in person.
- Be cautious of offers that sound too good to be true. Verify the landlord's identity and make sure they own the property.
- Use secure payment methods – bank transfers are safest. If you pay in cash, always ask for a receipt.

Stay Informed - Know Your Rights and Local Laws

- Don't cross streets at a red light, even if the road looks empty. It's illegal and may result in a fine (and it is always dangerous).
- Night quiet hours (22:00–6:00) are enforced in residential areas.
- Smoking is not allowed in public places such as restaurants, bars, universities, train stations, and public transport stops.
- Drinking alcohol in public is prohibited.
- All drugs are illegal in Poland and can lead to serious consequences.
- Some fines (e.g. for jaywalking or drinking in public) must be paid on the spot. You can refuse a fine, but your case may go to court.
- Watch out for online scams and unofficial helpers. In Poland, things like getting a PESEL or registering your address are free of charge. If you need help (e.g. with a residence permit), contact Welcome Point – you don't need to pay unofficial agents.
- Helping each other stay safe on university campuses is a shared responsibility. Learn more about safety guidelines, emergency procedures, and the support available on the Safety at UW website.



Scan and stay safe!

Stay Connected

- Label the phone numbers of trusted family members or friends as ICE (In Case of Emergency), so they can be reached quickly if something happens.
- Keep in touch with someone who knows where you are, especially when travelling.
- Enable phone location tracking in case your phone is lost or stolen.
- [Know how to contact your embassy in Warsaw.](#)

+48 22 55 22 112 - UW Emergency Number

112 – Emergency Number

997 – Police

998 – Fire Brigade

999 – Ambulance

www.welcome.uw.edu.pl

**WELCOME
POINT**

NAWA
POLISH NATIONAL AGENCY
FOR ACADEMIC EXCHANGE